



On Wednesday, March 15, a tree branch unexpectedly broke and fell at San Antonio Zoo, injuring several guests. Zoo first responders and local emergency crews were on site within minutes to treat those who were injured.

The safety of our guests, staff, and animals is always our highest priority. This was an unfortunate accident that was not caused by any action or inaction by San Antonio Zoo or its employees. We look forward to demonstrating that through the legal process. The zoo has operated for 109 years, and safety has always been a focus of operation as we host millions of visitors.

The zoo remains a safe place for families to visit, our animals remain well cared for, our conservation and education programs continue, and we continue to reach out to the greater San Antonio and South Texas community with our critical environmental and conservation messaging. We continue to lead, fund, or operate conservation programs on nearly every continent. Our Education programs continue to grow, and the zoo continues to improve and expand with successful capital campaigns. In fact, over 90% of the zoo grounds have been improved over the last eight years, and expansion construction has already begun with the additions of a new entrance, gorilla habitat, and event center, all scheduled to open in the next two years.

San Antonio Zoo is accredited by the Association of Zoos & Aquariums, Zoological Association of America, and Certified Humane by American Humane. These accreditations are re-accredited every five years by each organization, and in no re-accreditation inspection has the zoo not been accredited or certified. We follow all local and state laws and building codes and are regulated, monitored, and/or work with multiple governmental agencies including, but not limited to OSHA, Texas Parks & Wildlife, U.S. Fish & Wildlife, USDA, and more.

San Antonio Zoo continues to be recognized as Best In Texas (4 times in 5 years) and one of the top zoos in the United States by several organizations, as well as local awards and accolades from our local community. Specifics listed include our facility, experience, conservation, education, and animal welfare.

2023

Best Zoo in Texas – Texas Travel Awards

Best Family-Friendly Fun - SA Magazine

Best Place to Support Conservation – SA Magazine

2022

Best Zoo in Texas – Texas Travel Awards

#2 Zoo in the U.S. - Blooloo Top 17 Zoos & Aquariums

Best Forward Thinkers - SA Magazine Best of City

#3 Local Tourist Attraction – SA Express-News Reader's Choice Award

#1 Outdoor/Adventure Parks - SA Express-News Readers' Choice Award

#1 Place to Take Kids in San Antonio - Kids Out and About

Best Family Attraction - San Antonio Current

Funniest Family Attraction - Y100 Frito & Katy's

Diversity & Inclusion Award - San Antonio Business Journal

2021

Best Family-Friendly Fun - SA Magazine

Best Virtual COVID-Friendly Museum or Cultural Event - SA Magazine

Best Innovation Drive Thru Zoo - SA Magazine

Best Parking Structure Over 500 Spaces - PCMA Awards

Best Family Attraction - San Antonio Current

2020

ZAA Award Winner – Ex Situ Conservation  
Nonprofit Creativity Award for Drive Thru Zoo - San Antonio Business Journal  
Bronze Medal - Obie Awards

Best Family Attraction - San Antonio Current

Chairman's Award - SA Visitor Alliance

Previous Awards

Named Top 10 Zoo in the U.S. for Young Children by Parents Magazine

Named Best Zoo in Texas by Reader's Digest

Named Top 10 Sightseeing Tickets Sold in World by TripAdvisor

Named Top 10 New Experience in World by TripAdvisor